

DECLINE

**IF YOU DO NOT WANT
THIS SERVICE
PLEASE TICK HERE**

**RETURN TO RECEPTION
(Admin Code: XaQmZ)**

**Please ensure you have filled in your
personal details overleaf so that we
can action your request.**

Please pass this form to Reception for processing

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**Westcourt Medical Centre
12 The Street
Rustington
West Sussex
BN16 3NX**

Tel: 01903 777000

www.westcourt.surgery

WESTCOURT MEDICAL CENTRE

**Smartphone App &
Text Message Service
for Patients**



This leaflet explains the MJog message
services, and how to access.



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ABOUT MJOG

MJog is a fully automated messaging service, which reduces missed appointments and assists with health or promotional campaigns. It is available via an 'app' on your smartphone, available on Google Play and the App Store, or via text straight to your mobile phone.

Approximately 1 in 10 people miss their appointments and have to wait for another.

Missed appointments cost the NHS £millions.

Missed appointments delay your treatment and increase waiting times for all patients.

MJog Features

- Free automated appointment reminders (sent to the app or by text to your mobile phone);
- 2-way messaging on selected messages (free via the app as is sent through 3G, Wi-Fi etc – for texts you pay the cost of a normal text message);
- Appointment cancellation function if you no longer need your appointment;
- Health campaign invitations and automated patient recalls.

TERMS AND CONDITIONS

MJog will send you a reminder 1 working day ahead of your booked appointment.

- *Please note that if you book within 2 working days of your appointment, you will not receive a reminder.*
- *If your appointment is on a Monday, you should receive your reminder on the Sunday.*

For confidentiality purposes:

- this service is only available to patients over the age of 16 years old; and
- this service will only be available via your mobile phone at present (as other household members may pick up a message intended for you via your landline phone).

We may use this service for a number of clinical reasons, such as invitations to seasonal clinics, disease reviews, smoking cessation, or to help keep your records up to date.

We will also invite you to feedback on the service you receive via the **Friends & Family Test**.

Don't forget to let us know if you change your mobile phone number.

CONSENT FORM

NAME	
ADDRESS	
DATE OF BIRTH	
HOME PHONE	
MOBILE PHONE	
I consent to the terms and conditions detailed in this leaflet.	
SIGNED	
DATE	